

AGILITY

The ability to respond with ease to the unexpected

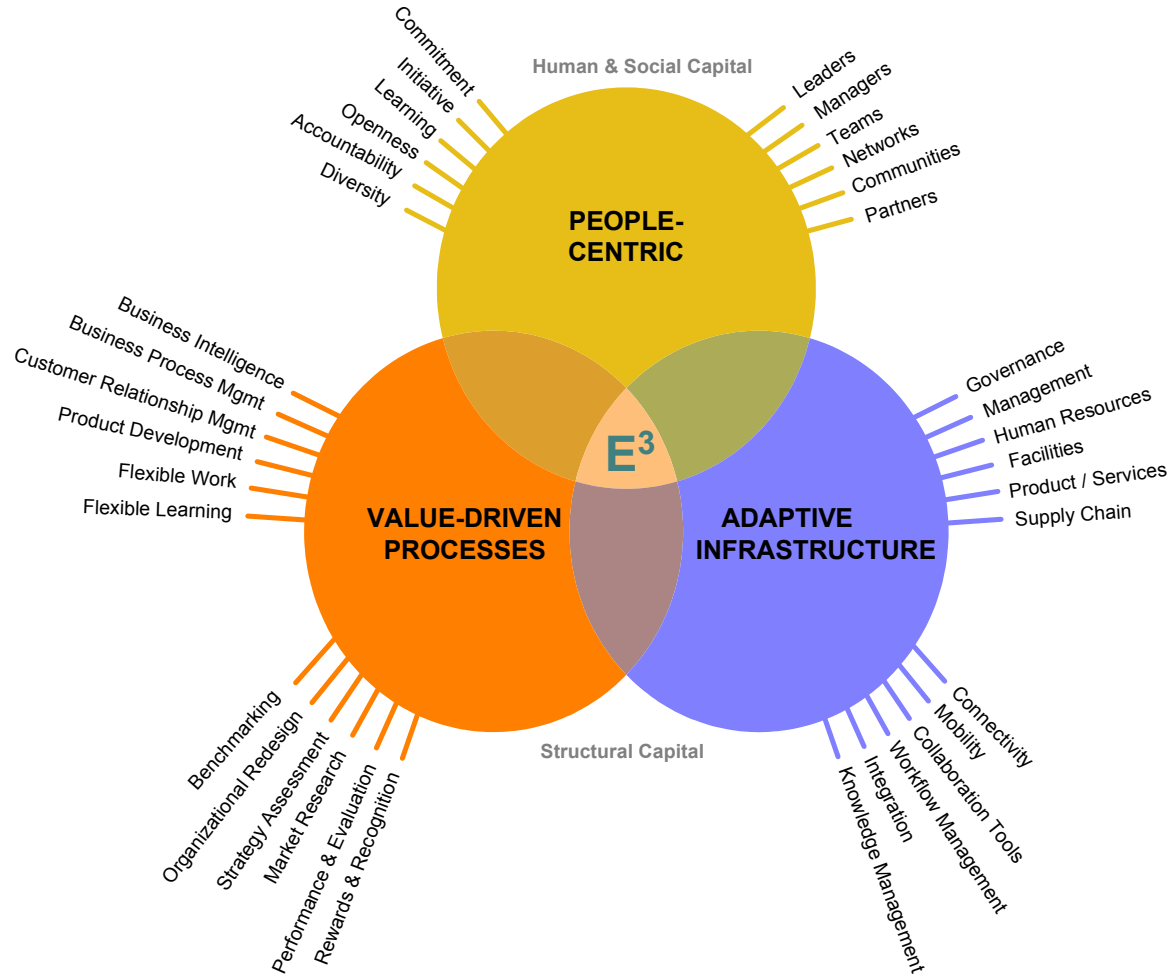
E³ = Enrichment + Empowerment + Execution

DRIVING FORCES:

- Enrich the customer
- Master change
- Mobilize resources
- Leverage relationships

CORE PRINCIPLES:

- Intricate understanding of business
- Managing for the future
- Discomfort with the status quo
- Straight talk
- Support for change



CAPABILITY / CAPACITY TO:

- Understand market dynamics
- Sense & respond to market forces
- Anticipate customer needs
- Reach out to customers
- Design, introduce, modify products & services
- Implement new value delivery systems
- Identify, coordinate, stretch & reconfigure resources
- Extend access to the workplace
- Leverage investments
- Balance & harmonize priorities
- Act intelligently
- Create new knowledge & insights



NOTE-
Applies within:
People,
Processes,
& Structures